

**Aaliyah Evans**  
Avon, IN  
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## **SUMMARY**

A hardworking and smart worker who works hand in hand professionally with other coworkers to help customers have a better experience. Also, have a good approach and good communication skills to relate well with staff, management, and customers. Fast learner, goal-driven, creative, born leader with team working spirit and intelligence.

## **PROFESSIONAL EXPERIENCE**

Thyssenkrupp Areospace - Plainfield, IN

### **Quality Technician**

September 2022 - Present

- Provided technician support during customer visits and audits
- Developed corrective action plans to address identified issues with the production process or equipment
- Investigated supplier rejections related to the material performance of specification issues
- Consistently meet the requirements of our customers
- Strive to exceed expectations
- Have experience in the SAP program

Shoppers World - Indianapolis, IN

### **Retail Sales Associate**

August 2019 – September 2022

- Built knowledge of product lines to provide accurate information regarding features, pricing, warranties, and availability
- Resolved customer disputes quickly while maintaining professionalism at all times
- Gained experience in customer service, resolving customer complaints, and inquiries with a positive attitude
- Fast pacing
- Operated POS system efficiently to ensure accuracy of orders placed by customers
- Managed inventory levels by monitoring stock movement, restocking shelves, and transferring items from one location to another

## **EDUCATION**

WAYNE TOWNSHIP ADULT EDUCATION CENTER - Indianapolis, IN – Pharmacy Technician

**National Healthcare Association ExCPT Exam and First Aid + CPR Certification**

August 2023 – December 2023

Ben Davis High School – Indianapolis, IN

High School Diploma

July 2018 – June 2021

## **Awards**

### **Honors Diploma and High School Diploma**

June 2021

I was awarded the academic honors diploma along with my high school diploma. I worked so hard throughout my high school years to get it. I took some AP classes, joined clubs, and did extracurricular activities.

### **Soft Skills:**

- Effective Communication
- Professionalism
- Promoting Teamwork and Collaboration
- Thinking Critically and Solving Problems

WIN Career Readiness – Essential Soft Skills Certification 2023

OSHA-10 – Certification Healthcare 2023

References are available upon request.